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| |  |  |  | | --- | --- | --- | |  |  | **Firstname Lastname**  Experienced Business Analyst |  |  |  |  |  | | --- | --- | --- | --- | |  | **Summary**   |  |  | | --- | --- | |  | * 10+ years of experience as an ****IT consultant**** in Banking and Financial Services domain. * Predominantly worked as a ****Business Analyst**** ****in Payments**** with focus on IT solutions acting as a ****link between business and technology****. * Strong Experience in ****implementing cross border payments engines**** for large corporate and retail banks and helping them with their ****digital transformation****. * Have worked extensively on change implementation and process automation. * Strong experience in ****requirements gathering****, use-cases creation, stakeholder management, documentation and deployment. * Have worked in the implementation of ****payment engines**** ,BI reports, data delivery mechanisms to downstream application and payment agreement application. * Experience in working with the ****Agile methodology**** and waterfall model. * IT solution experience - Primary responsibility included designing and implementing data warehousing solution, ETL design, defining solutions for data extracts required by surrounding system and co-ordination of software development activities. * Strong ****domain knowledge in Banking**** (****payments,**** ****cash management, payment engines****, ****and cards****). * Strong knowledge on ****SWIFT MT, ISO20022 and SEPA**** payments messages. * Knowledge on clearing and settlement mechanisms like ****STEP2, Target2, STEP1, NEFT, and RTGS systems****. * Hands-on experience with payment engines like ****Dovetail, Temenos Payments Hub (TPH)****, ****FIS' (Clear2Pay) OPF & TCS' B@NCS****. * Conducted ****5+ level of testing**** including functional, regression, user acceptance, integration and performance to verify if client's requirement are met. * Strong experience in ****client demos**** and presentations. * ****Excellent verbal and written communication skills.**** * ****ISTQB certified and Certified Business Technology Professional (Cards and Payments)**** * Highly skilled with ****SQL**** | |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Work History**   |  |  | | --- | --- | | 2020-05 | **Senior Consultant**  Temenos India Pvt. Ltd.  **Project #4 :** T24 implementation  **Duration :** Jul 2020 - Present  **Role** : Senior business consultant  ***Responsibilities***:   * Working as **TPH (T24's payment engine)** Functional consultant and was part of the **services department** * Involved in the **implementation of a cross border payment engine** for MUFG. * Answering client queries on TPH (Temenos Payments Hub) Module and serving as a payments SME * Involved in gathering requirements, identifying gaps and proposing solutions to the MUFG implementation team. * Key responsibilities include the creation of BRDs, FSDs and mockup screen for the new functionalities. * Currently I **manage different stakeholders** involved in the implementation and is the POC for the payments implementation * Working with SWIFT and SEPA payments * Conducting workshops to provide trainings for the client's implementation team |  |  |  | | --- | --- | | 2019-09 - 2020-05 | **Business Analyst**  Societe Generale  **Role :**Business Analyst  ***Responsibilities:***   * Worked as a business analyst for a cash management/Payment Engine application **(TCS B@NCS**). * Daily tasks include conducting knowledge transfers session on the product to users, ad-hoc report extractions and identifying gaps in current product features. * Worked on solving issues in payment processing, reports, data extracts from DB for audits and identifying additional features for future implementation. * **Creating BRDs for new enhancements**. * Assisting users in conducting **UAT**. * Answering OPER and middle office team's queries on the product. * Defect tracking. * Worked on continuous improvement plans for the project and have helped team in reducing manual effort |  |  |  | | --- | --- | | 2016-07 - 2019-09 | **Consultant**  Capgemini India Pvt. Ltd.  **Project #3 Cross Border Payments – XCT**  **Duration :** Oct 2016 -  Sep 2019  **Role :** Business analyst & Quality analyst  ***Client*: *Nordea Bank(Helsinki)***    ***Responsibilities:***   * Worked with stakeholders at client location to gather software requirements/business rules and ensure alignment with development teams * Designed IT solutions , created functional/technical specification for reporting and data extraction requirements * Involved in creation of use-case documents for Java based agreements application * Designing the Logical data model for data warehouse with best practices in data warehousing design * Worked with tools like OBIEE, ETL, KAFKA e.t.c. * **Creating mock-up reports/presentations** for business sign-off using MS Visio * Documenting the functional and non-functional requirements in detail and Defining the entire functional scope of the solution * Providing support for UAT and Go-live activities |  |  |  | | --- | --- | | 2012-06 - 2016-07 | ***Software Engineer***  Accenture Technologies Pvt. Ltd.  **Project #2 FirstData**  *Duration : January 2016 - June 2016*  *Role : QA Analyst*  ***Client : First Data Corporation***  ***Description:***  First Data Corporation is a global payment technology Solutions Company headquartered in Atlanta, Georgia, United States. First Data has a global footprint of 6 million merchants, the largest in the payments industry. The company handles 45% of all US credit and debit transactions.  ***Responsibilities:***   * Performed functional testing on new Change requests across multiple releases using TANDEM. * Worked with message formats such as EPC ,GEN2 and ISO. * Performed regression testing on various transaction types of credit & debit cards and across different payment gateways (VISA, MASTER , DISCOVER and AMEX).   **Project #1 American Express –Serve**  *Duration : September 2012 – December 2015*  *Role :*QA Analyst  ***Client : American Express Company***  ***Description:***  American Express Company , also known as AmEx, is an American multinational financial services corporation headquartered in Manhattan, New York.The company is best known for its credit card, charge card, and travellers cheque businesses.  ***Responsibilities:***   * Performed End to End Regression testing on an online payment Solution (Serve/Bluebird), Specialized in Cards & Payments domain. (Credit cards & Debit Cards) * Involved in test cases creation and execution for Online and mobile applications (Android/iOS) * Worked on Agile and waterfall models as a part of large and small scrum teams. Ensured on-time delivery, co-ordinated team members from various organizations & was involved in reporting. * Primarily worked on functional and regression testing with focus on new features across multiple client applications. Have also been involved in automated test cases (Selenium) execution in Visual studio/Jenkins and have also done basic bug fixes on the Automation script . | |  |  |  |  |  | | --- | --- | --- | --- | |  | **Education**   |  |  | | --- | --- | | 2008-01 - 2012-04 | Bachelor of Technology - Electronics And Instrumentation, University, India | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  | **Certifications**   |  |  | | --- | --- | | 2016-09 | ISTQB Foundation |  |  |  | | --- | --- | | 2017-04 | ITIL | | |  | |  |  | | --- | --- | |  | **Contact**  **Address**  Bokaro Steel City,12312  **E-mail**  sample@email.com |  |  |  | | --- | --- | |  | **Skills**  Business Analysis    Excellent  Consulting    Excellent  Payments    Excellent  IT analysis    Excellent  Data warehouse design    Good  Requirement gathering    Very Good  Quality Assurance    Very Good  SQL    Good  ETL design    Very Good  DB design    Good  BI Report design    Good  Functional Testing    Excellent  Communication    Very Good |  |  |  | | --- | --- | |  | **Software**  HP QC - ALM    Very Good  JIRA    Very Good  Microsoft - MTM    Very Good  Team Foundation Server    Very Good  Microsoft Office    Very Good  Oracle DB    Good | |

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