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|  |  | **Firstname Lastname** Experienced Business Analyst  |

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|  | **Summary**

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|  | * 10+ years of experience as an ****IT consultant**** in Banking and Financial Services domain.
* Predominantly worked as a ****Business Analyst**** ****in Payments**** with focus on IT solutions acting as a ****link between business and technology****.
* Strong Experience in ****implementing cross border payments engines**** for large corporate and retail banks and helping them with their ****digital transformation****.
* Have worked extensively on change implementation and process automation.
* Strong experience in ****requirements gathering****, use-cases creation, stakeholder management, documentation and deployment.
* Have worked in the implementation of ****payment engines**** ,BI reports, data delivery mechanisms to downstream application and payment agreement application.
* Experience in working with the ****Agile methodology**** and waterfall model.
* IT solution experience - Primary responsibility included designing and implementing data warehousing solution, ETL design, defining solutions for data extracts required by surrounding system and co-ordination of software development activities.
* Strong ****domain knowledge in Banking**** (****payments,**** ****cash management, payment engines****, ****and cards****).
* Strong knowledge on ****SWIFT MT, ISO20022 and SEPA**** payments messages.
* Knowledge on clearing and settlement mechanisms like ****STEP2, Target2, STEP1, NEFT, and RTGS systems****.
* Hands-on experience with payment engines like ****Dovetail, Temenos Payments Hub (TPH)****, ****FIS' (Clear2Pay) OPF & TCS' B@NCS****.
* Conducted ****5+ level of testing**** including functional, regression, user acceptance, integration and performance to verify if client's requirement are met.
* Strong experience in ****client demos**** and presentations.
* ****Excellent verbal and written communication skills.****
* ****ISTQB certified and Certified Business Technology Professional (Cards and Payments)****
* Highly skilled with ****SQL****
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|  | **Work History**

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| 2020-05  | **Senior Consultant**Temenos India Pvt. Ltd. **Project #4 :** T24 implementation**Duration :** Jul 2020 - Present**Role** : Senior business consultant***Responsibilities***:* Working as **TPH (T24's payment engine)** Functional consultant and was part of the **services department**
* Involved in the **implementation of a cross border payment engine** for MUFG.
* Answering client queries on TPH (Temenos Payments Hub) Module and serving as a payments SME
* Involved in gathering requirements, identifying gaps and proposing solutions to the MUFG implementation team.
* Key responsibilities include the creation of BRDs, FSDs and mockup screen for the new functionalities.
* Currently I **manage different stakeholders** involved in the implementation and is the POC for the payments implementation
* Working with SWIFT and SEPA payments
* Conducting workshops to provide trainings for the client's implementation team
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| 2019-09 - 2020-05 | **Business Analyst**Societe Generale **Role :**Business Analyst ***Responsibilities:**** Worked as a business analyst for a cash management/Payment Engine application **(TCS B@NCS**).
* Daily tasks include conducting knowledge transfers session on the product to users, ad-hoc report extractions and identifying gaps in current product features.
* Worked on solving issues in payment processing, reports, data extracts from DB for audits and identifying additional features for future implementation.
* **Creating BRDs for new enhancements**.
* Assisting users in conducting **UAT**.
* Answering OPER and middle office team's queries on the product.
* Defect tracking.
* Worked on continuous improvement plans for the project and have helped team in reducing manual effort
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| 2016-07 - 2019-09 | **Consultant**Capgemini India Pvt. Ltd. **Project #3 Cross Border Payments – XCT****Duration :** Oct 2016 -  Sep 2019**Role :** Business analyst & Quality analyst***Client*: *Nordea Bank(Helsinki)*** ***Responsibilities:**** Worked with stakeholders at client location to gather software requirements/business rules and ensure alignment with development teams
* Designed IT solutions , created functional/technical specification for reporting and data extraction requirements
* Involved in creation of use-case documents for Java based agreements application
* Designing the Logical data model for data warehouse with best practices in data warehousing design
* Worked with tools like OBIEE, ETL, KAFKA e.t.c.
* **Creating mock-up reports/presentations** for business sign-off using MS Visio
* Documenting the functional and non-functional requirements in detail and Defining the entire functional scope of the solution
* Providing support for UAT and Go-live activities
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| 2012-06 - 2016-07 | ***Software Engineer***Accenture Technologies Pvt. Ltd. **Project #2 FirstData***Duration : January 2016 - June 2016**Role : QA Analyst****Client : First Data Corporation******Description:***First Data Corporation is a global payment technology Solutions Company headquartered in Atlanta, Georgia, United States. First Data has a global footprint of 6 million merchants, the largest in the payments industry. The company handles 45% of all US credit and debit transactions.***Responsibilities:**** Performed functional testing on new Change requests across multiple releases using TANDEM.
* Worked with message formats such as EPC ,GEN2 and ISO.
* Performed regression testing on various transaction types of credit & debit cards and across different payment gateways (VISA, MASTER , DISCOVER and AMEX).

**Project #1 American Express –Serve***Duration : September 2012 – December 2015**Role :*QA Analyst***Client : American Express Company******Description:***American Express Company , also known as AmEx, is an American multinational financial services corporation headquartered in Manhattan, New York.The company is best known for its credit card, charge card, and travellers cheque businesses.***Responsibilities:**** Performed End to End Regression testing on an online payment Solution (Serve/Bluebird), Specialized in Cards & Payments domain. (Credit cards & Debit Cards)
* Involved in test cases creation and execution for Online and mobile applications (Android/iOS)
* Worked on Agile and waterfall models as a part of large and small scrum teams. Ensured on-time delivery, co-ordinated team members from various organizations & was involved in reporting.
* Primarily worked on functional and regression testing with focus on new features across multiple client applications. Have also been involved in automated test cases (Selenium) execution in Visual studio/Jenkins and have also done basic bug fixes on the Automation script .
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|  | **Education**

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| 2008-01 - 2012-04 | Bachelor of Technology - Electronics And Instrumentation, University, India |

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|  | **Certifications**

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| 2016-09 | ISTQB Foundation |

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| 2017-04 | ITIL |

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|  | **Contact****Address** Bokaro Steel City,12312**E-mail** sample@email.com |

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|  | **Skills**Business AnalysisExcellentConsulting ExcellentPaymentsExcellentIT analysisExcellentData warehouse designGoodRequirement gatheringVery GoodQuality AssuranceVery GoodSQLGoodETL designVery GoodDB designGoodBI Report designGoodFunctional TestingExcellentCommunicationVery Good |

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|  | **Software**HP QC - ALMVery GoodJIRAVery GoodMicrosoft - MTMVery GoodTeam Foundation ServerVery GoodMicrosoft OfficeVery GoodOracle DBGood |

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